

CCH Acquisition of ATX/Kleinrock – FAQs

Q: Now that CCH has acquired the assets of ATX/Kleinrock, what will happen to the company?

A: We plan to keep ATX/Kleinrock as a distinct product line within the CCH family.

Q: What changes, if any, will CCH make to ATX/Kleinrock products?

A: CCH will offer additional capabilities, products, and services that are a logical fit for the ATX/Kleinrock client base. ATX/Kleinrock products will always be targeted to the customers it already serves – smaller tax and accounting practitioners.

Q: Will there be a price increase for the ATX/Kleinrock products now that the company is a part of CCH?

A: We plan to continue to offer ATX/Kleinrock products at the value-pricing levels you are familiar with.

Q: Will ATX/Kleinrock technical support change?

A: No. When you have a question about ATX/Kleinrock products, you should continue to contact the representative who has always served you.

Q: Why did CCH acquire ATX/Kleinrock?

A: CCH acquired ATX/Kleinrock because we want to be *The Professional's First Choice* for tax and accounting practices of all sizes, and ATX/Kleinrock represents the best in tax and accounting software and research tools for the smaller practitioner.

With unparalleled content from CCH, the fine products from ATX/Kleinrock and the superior customer service those companies deliver, we're confident we can offer integrated solutions small practitioners can utilize to advance their businesses and handle daily business challenges effectively.

Q: Now that the acquisition has taken place, will CCH pressure me to acquire its products and services?

A: No. CCH achieved its reputation for quality and service by truly listening to customers and giving them what they need – not forcing them into a one-size-fits-all solution. That time-honored practice will continue with ATX/Kleinrock and its customers.

Q: Who is CCH?

A: CCH, a Wolters Kluwer business (CCHGroup.com), is a leading provider of tax and accounting law information, software and services. It has served tax, accounting, and business professionals and their clients since 1913. Among its market-leading products are The ProSystem fx[®] Office, CCH[®] Tax Research NetWork[™], Accounting Research Manager[®], and the U.S. Master Tax Guide[®]. CCH is based in Riverwoods, IL, and has approximately 2,000 employees in the U.S.

Q: Who is Wolters Kluwer?

A: Wolters Kluwer is a leading multinational publisher and information services company, and is the parent company of CCH, a Wolters Kluwer business. Wolters Kluwer is headquartered in Amsterdam, the Netherlands, and has annual revenues (2005) of over US \$4 billion. Wolters Kluwer employs approximately 18,400 people worldwide and has operations across Europe, North America and Asia Pacific. For more information, see www.wolterskluwer.com.

Q: As a result of the acquisition, will I, as a customer, notice any changes?

A: You'll receive the same focus and attention from ATX/Kleinrock that you have come to expect. Furthermore, CCH will leverage our combined knowledge, experience, and technology expertise to make the products you rely on even better.

Q: What if I have other questions not mentioned here? Where can I turn for information?

A: If you have any additional questions, please call the ATX/Kleinrock Total Satisfaction Team at **1-800-944-8883**.